

# About Our Finance Services

Initial Disclosure Document

Unit 2a The Service Station  
Ely Road (A10)  
Waterbeach  
Cambridgeshire  
CB25 9PG

## Who Regulates Us? The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates Financial Services. Use this information to decide if our services are right for you. Please take the time to read this important document as it explains the financial services you are being offered and how you will pay for them.

M&M Motorcycles Ltd are authorised and regulated by the Financial Conduct Authority. Their FCA Number is 960076.

Our business is permitted to arrange finance contracts and is also permitted to provide information, advise on and arrange the sale of general insurance products.

You can check this on the FCA Register by visiting the [www.fca.org.uk/register](http://www.fca.org.uk/register) or by contacting the FCA directly on 0800 111 6768.

## Financial Services

As a licensed credit broker we can introduce you to a limited number of lenders (a list is available on request) who may be able to help you finance your purchase. This group of lenders provides us with a range of products which may be suitable for your purchase. We will explain the key features of those products to you.

We are not Independent Financial Advisers and so are unable to provide you with independent financial advice.

There are also other sources of finance which you may wish to investigate.

There is no fee for this service. We may receive a payment (s) or other benefits from finance providers should you decide to enter into a finance agreement with them via us.

## What to do if You Have a Complaint

We aim to ensure that all of our customers are happy with the services we provide and their product purchase. If however you have any cause to make a complaint you should contact us either in writing or by telephone.

If you wish to register a complaint, please contact us in writing to Steve Russell, M&M Motorcycles, Unit 2, The Service Station, Ely Road, Waterbeach, Cambs, CB25 9PG.

If we cannot settle your complaint, you may be entitled to refer it to the Financial Ombudsman Service.

## Data Protection

Your personal data is held in accordance with the Data Protection Act 1988. Some or all of your data that you supply to us in connection with your finance or insurance proposal will be passed to insurers and other companies in order to operate your contract (for example underwriting, premium collection, claims handling).